

PERSONAL eWALLET ACCOUNT - KEY FACTS STATEMENT

(V.2.0 – 12 September 2025)

This Key Facts Statement (“KFS”) provides you with information on the key features, limits, fees and charges of the MyMonty personal eWallet account offered by Monty Finance SAL to individual customers (“Account”). This KFS does not contain all the terms and conditions governing the Account and it should be read along with the [Personal Customer Terms](#).

1. PRODUCT DESCRIPTION

Payment Account	The eWallet Account is a payment account for your payments needs. It is not a deposit nor a savings account and does not entitle you to interest.
Account Currency	The Account is a multi-currency account split into three distinct balances, one designated in Lebanese Pounds (LBP), one in United States Dollars (USD), and one in Euros (EUR).
Transactions Currency	The transactions are limited to the respective currencies. You can only use the LBP balance to make LBP transactions, the USD balance to make USD transactions and the Euros balance to make Euro transactions.
Currency Conversion	You can convert between LBP and USD, and between USD and Euros to be able to make transactions on your Account. This service is provided to you through our App by Srour Company for Exchange SARL, an exchange institution regulated by the CBL.
Eligibility	To be eligible for an eWallet Account you must be a Lebanese Citizen or a holder of a valid Lebanese residency permit and be aged 18 years or above.
Minimum Balance	No minimum balance is required to open or maintain the Account.

2. FEES AND CHARGES

Opening, Keeping and Closing the eWallet Account			
Account Opening	Free of charge	Minimum Balance Fee	Not applicable
Account Maintenance	Free of charge	Annual Fee	Free of Charge
Dormant Account Fee	Not applicable	Closing the Account	Free of charge
P2P (Person to Person)			
Send Money (to another MyMonty eWallet Holder)	Free of charge	Receive Money (from another MyMonty eWallet Holder)	Free of charge
Payments			
Pay to a Merchant by QR	Free of charge		
Top-up and Withdrawals			
Add Money (through MyMonty branch)	Free of charge	Withdraw Money (through MyMonty branch)	Free of charge
Add Money through MyMonty Self-Service Terminal (SST)	Free of charge	Withdraw Money through MyMonty Self-Service Terminal (SST)	Free of charge
Add Money to your Account (through our Appointed Agent)	Cash in USD: Free of charge Cash in LBP: Free of charge	Withdraw Money (through our Appointed Agent)	Cash USD: 1.5 % Cash LBP: 1.5 %
Add Money to your Account (through our integrated ATMs)	Cash in USD: Free of charge Cash in LBP: Free of charge	Withdraw Money (through our integrated ATMs)	Cash USD: 0.75% / Minimum USD 1 Cash LBP: 0.75% / Minimum LBP 100,000
Add Money to your Account (by using your local or international card)		LBP card: 3 % Foreign currency card: 3 %	
Miscellaneous			
SMS Notifications	Free of charge		
Touch Postpaid	Transaction Fee: LBP 50,000 / USD 0.7	Alfa Postpaid	Transaction Fee: LBP 50,000 / USD 0.7
IHJOZ	Transaction Fee: 1% of the transaction amount	All other available e-services are provided with no transaction fees.	
Currency Exchange		Free of charge	

3. LIMITS

Account Balance	
Maximum Balance at any one time	Your account balance may not exceed USD 3,000 or its equivalent in other currencies at any time
Maximum Credit Balance per month	The total monthly credit balance on your account (whether from top-ups or incoming transfers) cannot exceed USD 9,999 or its equivalent in other currencies.
P2P (Person to Person)	
Send Money (to another MyMonty eWallet Holder(s))	Up to the available balance (as long as the Recipient's account balance does not exceed the maximum account balance and monthly credit limits).
Receive Money (from another MyMonty eWallet Holder(s))	Any amount (as long as the account balance does not exceed the maximum account balance and monthly credit limits).
Payments	
Pay to a Merchant by QR	Available balance in the Account.
Top-up and Withdrawals	
Add Money to your Account (through MyMonty branch)	Any amount (as long as the account balance does not exceed the maximum account balance and monthly credit limits).
Add Money to your Account (through MyMonty SST)	Any amount (as long as the account balance does not exceed the maximum account balance and monthly credit limits). *Limit of LBP 30,000,000 per top-up transaction.
Add Money to your Account (through our Appointed Agent)	Any amount (as long as the account balance does not exceed the maximum account balance and monthly credit limits). *Limit of LBP 15,000,000 per top-up transaction.
Add Money to your Account through our integrated ATMs	Any amount (as long as the account balance does not exceed the maximum account balance and monthly credit limits). *Subject to ATM transaction limit.
Add Money to your Account (by using your local or international card)	Any amount (as long as the account balance does not exceed the maximum account balance and monthly credit limits).
Withdraw Money from your Account (through MyMonty Branch)	Up to the available balance.
Withdraw Money from your Account (through MyMonty SST)	* Maximum of USD 3,000 per transaction, up to the available USD balance. * Maximum of LBP 30,000,000 per transaction, up to the available LBP balance.
Withdraw Money from your Account (through our Appointed Agent)	Up to the available balance. *Limit of LBP 15,000,000 per withdrawal transaction.
Withdraw Money from your Account (through our integrated ATMs)	* Maximum of USD 2,000 per transaction, up to the available USD balance. * Maximum of LBP 3,000,000 per transaction, up to the available LBP balance.
E-Services	Up to the available balance in your account.

4. USEFUL INFORMATION

Using a card to add money	You can add money to your eWallet Account by using any accepted debit, credit or payment card regardless of the card's currency (whether in Euro, GBP or otherwise).
Appointed Agent	Our Appointed Agent for adding money with cash to your eWallet Account and withdrawing money in cash from your eWallet Account, is "Online Money Transfer SAL (OMT)" . You can add and withdraw money in cash at any OMT location in Lebanon.
Integrated ATMs	You can perform cash withdrawals and deposits through cardless transactions at any Transabank SAL 's ATM in Lebanon.
Our fees	All the percentages (%) stated in Section 2 above are based on transaction amount. If you come across any fees, commissions, or charges in this list that go over 0.5% for a particular transaction, just know they include the fees of our partners that we are collecting on their behalf.
Amendment	We may amend this KFS or any part thereof at any time with immediate effect and without prior notice by posting a new KFS on our website www.mymonty.com.lb or App.