

PERSONAL FEES AND CHARGES (effective as of 26 January 2026)

eWallet Account

Opening an account:

Free of charge

Minimum balance fee:

Free of charge

Account maintenance:

Free of charge

Annual fee:

Free of charge

Dormant account fee:

Free of charge

Closing the account:

Free of charge

Sending money (to another MyMonty eWallet Holder):

Free of charge

Receiving money (from another MyMonty eWallet Holder):

Free of charge

Pay to a merchant by QR:

Free of charge

Pay to a biller through the App:

Free of charge (except for Touch Postpaid: LBP 50,000 or USD 0.7 according to the transaction currency / Alfa

Postpaid: LBP 50,000 or USD 0.7 according to the transaction currency / Ihjoz: 1% of the transaction amount)

Add money to your account (at our branches):

Free of charge

Add money to your account (through our Appointed Agents):

With Cash in LBP or USD: free of charge

Add money to your account (at our ATMs):

Free of charge

Add money to your account (at our Integrated ATMs):

Free of charge

Add money to your account (by using any accepted card):

LBP local card: 3 % / Foreign currency local card: 3 % / International card: 3 %

Add money to your account (by using a payment link):

LBP local card: 3 % / Foreign currency local card: 3 % / International card: 3 %

Withdraw money from your account (at our branches):

Free of Charge

Withdraw money from your account (through our Appointed Agent):

In Cash LBP: 1.5 % / In Cash USD: 1.5 %

Withdraw money from your account (at our ATMs):

Free of Charge

Withdraw money from your account (at our Integrated ATMs):

In Cash LBP: 0.75 %, with a minimum of LBP 100,000 / In Cash USD: 0.75 %, with a minimum of USD 1

E-statement of account:

Free of Charge

SMS Notifications:

Free of charge

Currency Conversion

Free of Charge

Virtual Prepaid MasterCard (USD)

Card issuance fee:

Free of Charge

Replacement card fee:

Free of Charge

Annual fee:

Free of Charge

Card cancellation:

Free of Charge

Adding money to your card (from your MyMonty eWallet):

Free of Charge

Adding money to your MyMonty eWallet (from your card):

Free of Charge

Online transactions:

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than USD): 4% of the transaction amount / Cross border fee (if the Card is used for USD purchases with any merchant located outside Lebanon): 1.5% of the transaction amount, with a minimum of USD 0.50

Online servicing (available balance, transaction history):

Free of Charge

E-statement of account:

Free of Charge

SMS notifications:

Free of Charge

Chargeback fee:

USD 10

Standard Prepaid MasterCard (USD) / < 18 Standard Prepaid MasterCard (USD)

Card annual fee:

USD 5

Supplementary card annual fee:

USD 5

Replacement card fee (lost, stolen, fraud or damaged):

USD 5

Card delivery (local):

USD 4

Card delivery (international):

Pass-Through Cost

Card cancellation:

Free of Charge

Adding money to your card (from your MyMonty eWallet):

Free of Charge

Adding money to your MyMonty eWallet (from your card):

Free of Charge

Point of Sale (POS) and online transactions fees:

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than USD): 4% of the transaction amount / Cross border fee (if the Card is used for USD purchases with any merchant located outside Lebanon): 1.5% of the transaction amount, with a minimum of USD 0.50

ATM withdrawal:

By using By using the Issuer's ATMs: 1% of the transaction amount, with a minimum of USD 1 / By using other local ATMs: 1% of the transaction amount, with a minimum of USD 1 (some banks may apply additional fees) / By using an ATM outside Lebanon: 2% of the transaction amount + USD 3.75 (some banks may apply additional fees) / ATM Withdrawal FX conversion fee (if the Card is used for withdrawals in any currency other than USD): 4% of the transaction amount

Online servicing (available balance, transaction history):

Free of Charge

E-statement of account:

Free of Charge

SMS notifications:

Free of Charge

Chargeback fee:

USD 10

Gold Prepaid MasterCard (USD) / < 18 Gold Prepaid MasterCard (USD)

Card annual fee:

USD 7

Supplementary card annual fee:

USD 7

Replacement card fee (lost, stolen, fraud or damaged):

USD 7

Card delivery (local):

USD 4

Card delivery (international):

Pass-Through Cost

Card cancellation:

Free of Charge

Adding money to your card (from your MyMonty eWallet):

Free of Charge

Adding money to your MyMonty eWallet (from your card):

Free of Charge

Point of Sale (POS) and online transactions fees:

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than USD): 4% of the transaction amount / Cross border fee (if the Card is used for USD purchases with any merchant located outside Lebanon): 1.5% of the transaction amount, with a minimum of USD 0.50

ATM withdrawal:

By using By using the Issuer's ATMs: 1% of the transaction amount, with a minimum of USD 1 / By using other local ATMs: 1% of the transaction amount, with a minimum of USD 1 (some banks may apply additional fees) / By using an ATM outside Lebanon: 2% of the transaction amount + USD 3.75 (some banks may apply additional fees) / ATM Withdrawal FX conversion fee (if the Card is used for withdrawals in any currency other than USD): 4% of the transaction amount

Online servicing (available balance, transaction history):

Free of Charge

E-statement of account:

Free of Charge

SMS notifications:

Free of Charge

Chargeback fee:

USD 10

Platinum Prepaid MasterCard (USD) / < 18 Platinum Prepaid MasterCard (USD)

Card annual fee:

USD 12

Supplementary card annual fee:

USD 12

Replacement card fee (lost, stolen, fraud or damaged):

USD 12

Card delivery (local):

USD 4

Card delivery (international):

Pass-Through Cost

Card cancellation:

Free of Charge

Adding money to your card (from your MyMonty eWallet):

Free of Charge

Adding money to your MyMonty eWallet (from your card):

Free of Charge

Point of Sale (POS) and online transactions fees:

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than USD): 4% of the transaction amount / Cross border fee (if the Card is used for USD purchases with any merchant located outside Lebanon): 1.5% of the transaction amount, with a minimum of USD 0.50

ATM withdrawal:

By using By using the Issuer's ATMs: 1% of the transaction amount, with a minimum of USD 1 / By using other local ATMs: 1% of the transaction amount, with a minimum of USD 1 (some banks may apply additional fees) /

By using an ATM outside Lebanon: 2% of the transaction amount + USD 3.75 (some banks may apply additional fees) / ATM Withdrawal FX conversion fee (if the Card is used for withdrawals in any currency other than USD):
4% of the transaction amount

Online servicing (available balance, transaction history):

Free of Charge

E-statement of account:

Free of Charge

SMS notifications:

Free of Charge

Chargeback fee:

USD 10

Platinum Prepaid MasterCard (EUR)

Card annual fee:

EUR 12

Supplementary card annual fee:

EUR 12

Replacement card fee (lost, stolen, fraud or damaged):

EUR 12

Card delivery (local):

EUR 4

Card delivery (international):

Pass-Through Cost

Card cancellation:

Free of Charge

Adding money to your card (from your MyMonty eWallet):

Free of Charge

Adding money to your MyMonty eWallet (from your card):

Free of Charge

Point of Sale (POS) and online transactions fees:

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than EUR): 4.8% of the transaction amount / Cross border fee (if the Card is used for EUR purchases with any merchant located outside Lebanon): 1.5% of the transaction amount, with a minimum of EUR 0.50

ATM withdrawal:

By using an ATM outside Lebanon: 2% of the transaction amount + EUR 3.75 (some banks may apply additional fees) / ATM Withdrawal FX conversion fee (if the Card is used for withdrawals in any currency other than EUR): 4.8% of the transaction amount

Online servicing (available balance, transaction history):

Free of Charge

E-statement of account:

Free of Charge

SMS notifications:

Free of Charge

Chargeback fee:

EUR 10

World Elite Prepaid MasterCard (USD)

Card annual fee:

USD 175

Supplementary card annual fee:

USD 175

Replacement card fee (lost, stolen, fraud or damaged):

USD 175

Card delivery (local):

USD 4

Card delivery (international):

Pass-Through Cost

Card cancellation:

Free of Charge

Adding money to your card (from your MyMonty eWallet):

Free of Charge

Adding money to your MyMonty eWallet (from your card):

Free of Charge

Point of Sale (POS) and online transactions fees:

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than USD): 4% of the transaction amount / Cross border fee (if the Card is used for USD purchases with any merchant located outside Lebanon): 1% of the transaction amount, with a minimum of USD 0.50

ATM withdrawal:

By using the Issuer's ATMs: 1% of the transaction amount, with a minimum of USD 1 / By using other local ATMs: 1% of the transaction amount, with a minimum of USD 1 (some banks may apply additional fees) / By using an ATM outside Lebanon: 2% of the transaction amount + USD 3.75 (some banks may apply additional fees) / ATM Withdrawal FX conversion fee (if the Card is used for withdrawals in any currency other than USD): 4% of the transaction amount

Online servicing (available balance, transaction history):

Free of Charge

E-statement of account:

Free of Charge

SMS notifications:

Free of Charge

Chargeback fee:

USD 10

MontyCare Platinum Credit Card (USD)

Card annual fee:

USD 100

Supplementary card annual fee:

N/A

Replacement card fee (lost, stolen, fraud or damaged):

USD 20

Card delivery (local):

USD 4

Card delivery (international):

Pass-Through Cost

Card cancellation:

Free of Charge

Monthly Maintenance Fee:

USD 3

Late Payment Fee:

USD 10

Overlimit Fee:

Not Applicable

Monthly Interest Rate Fee:

POS and Online transactions: 1.99%

APR:

26.68% (Variable)

Point of Sale (POS) and online transactions fees:

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than USD): 4% of the transaction amount / Cross border fee (if the Card is used for USD purchases with any merchant located outside Lebanon): 1.5% of the transaction amount, with a minimum of USD 0.5

ATM withdrawal:

By using the Issuer's ATMs: USD 7 / By using other local ATMs: USD 10 (some banks may apply additional fees) / By using an ATM outside Lebanon: USD 10 (some banks may apply additional fees) / ATM Withdrawal FX conversion fee (if the Card is used for withdrawals in any currency other than USD): 4% of the transaction amount

Online servicing (available balance, transaction history):

Free of Charge

E-statement of account:

Free of Charge

SMS notifications:

Free of Charge

Chargeback fee:

USD 10

MasterCard Platinum Credit Card (USD)

Card annual fee:

USD 75

Supplementary card annual fee:

USD 50

Replacement card fee (lost, stolen, fraud or damaged):

USD 20

Card delivery (local):

USD 4

Card delivery (international):

Pass-Through Cost

Card cancellation:

Free of Charge

Monthly Maintenance Fee:

USD 3

Late Payment Fee:

USD 10

Overlimit Fee:

Not Applicable

Monthly Interest Rate Fee:

POS and Online transactions: 1.99% / ATMs transactions: 2.5%

APR:

26.68% (Variable)

Point of Sale (POS) and online transactions fees:

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than USD): 4% of the transaction amount / Cross border fee (if the Card is used for USD purchases with any merchant located outside Lebanon): 1.5% of the transaction amount, with a minimum of USD 0.5

ATM withdrawal:

By using the Issuer's ATMs: USD 7 / By using other local ATMs: USD 10 (some banks may apply additional fees) / By using an ATM outside Lebanon: USD 10 (some banks may apply additional fees) / ATM Withdrawal FX conversion fee (if the Card is used for withdrawals in any currency other than USD): 4% of the transaction amount

Online servicing (available balance, transaction history):

Free of Charge

E-statement of account:

Free of Charge

SMS notifications:

Free of Charge

Chargeback fee:

USD 10

MasterCard Platinum Credit Card (EUR)

Card annual fee:

EUR 75

Supplementary card annual fee:

EUR 50

Replacement card fee (lost, stolen, fraud or damaged):

EUR 20

Card delivery (local):

EUR 4

Card delivery (international):

Pass-Through Cost

Card cancellation:

Free of Charge

Monthly Maintenance Fee:

EUR 3

Late Payment Fee:

EUR 10

Overlimit Fee:

Not Applicable

Monthly Interest Rate Fee:

POS and Online transactions: 1.99% / ATMs transactions: 2.5%

APR:

26.68% (Variable)

Point of Sale (POS) and online transactions fees:

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than EUR): 4.8% of the transaction amount / Cross border fee (if the Card is used for EUR purchases with any merchant located outside Lebanon): 1.5% of the transaction amount, with a minimum of USD 0.5

ATM withdrawal:

By using an ATM outside Lebanon: EUR 10 (some banks may apply additional fees) / ATM Withdrawal FX conversion fee (if the Card is used for withdrawals in any currency other than USD): 4.8% of the transaction amount

Online servicing (available balance, transaction history):

Free of Charge

E-statement of account:

Free of Charge

SMS notifications:

Free of Charge

Chargeback fee:

EUR 10

MasterCard World Elite Credit Card (USD)

Card annual fee:

USD 250

Supplementary card annual fee:

USD 200

Replacement card fee (lost, stolen, fraud or damaged):

USD 50

Card delivery (local):

USD 4

Card delivery (international):

Pass-Through Cost

Card cancellation:

Free of Charge

Monthly Maintenance Fee:

USD 3

Late Payment Fee:

USD 10

Overlimit Fee:

Not Applicable

Monthly Interest Rate Fee:

POS and Online transactions: 1.99% / ATMs transactions: 2.5%

APR:

26.68% (Variable)

Point of Sale (POS) and online transactions fees:

Transaction Fee (when you use your Card for the purchase of goods or services): Free of charge / Foreign currency conversion fee (if the Card is used for purchases in a currency other than USD): 4% of the transaction amount / Cross border fee (if the Card is used for USD purchases with any merchant located outside Lebanon): 1.5% of the transaction amount, with a minimum of USD 0.5

ATM withdrawal:

By using the Issuer's ATMs: USD 7 / By using other local ATMs: USD 10 (some banks may apply additional fees) / By using an ATM outside Lebanon: USD 10 (some banks may apply additional fees) / ATM Withdrawal FX

conversion fee (if the Card is used for withdrawals in any currency other than USD): 4% of the transaction amount

Online servicing (available balance, transaction history):

Free of Charge

E-statement of account:

Free of Charge

SMS notifications:

Free of Charge

Chargeback fee:

USD 10